



vCom Platform

The only IT spend management platform you will ever need

Managing the entire IT lifecycle can be challenging, often requiring teams to juggle multiple portals and spreadsheets to track orders, assets, tickets, and invoices. This can disrupt business operations and reduce visibility, making decision-making harder.

Simplify your IT management with our platform. Our proprietary all-in-one platform provides a unified view to manage, automate, and streamline your IT operations, offering full visibility and control from start to finish.

Centralize your purchasing decisions, management and payments across technologies, vendors, and locations. With our platform, you can effortlessly oversee your network, cloud services, UCaaS / SaaS, mobile devices, and hardware, and quickly cross-reference assets, usage, contracts, and invoices. IT has never been easier with our platform.

- ✓ Complete visibility into and management of your IT environment from source to pay
- ✓ Available at your desk or on-the-go with hundreds of features
- ✓ Backed by expert services and 24/7/365 support
- ✓ Unlimited user licenses

FEATURES



Assess ROI

Metrics and data allow you to assess your current IT expenses and explore different scenarios by comparing your existing costs with other available options.



Manage Documents

All contracts, service orders, exhibits, and vendor communications are centralized, easily accessible, and linked to the relevant IT assets.



Monitor Assets

Identify all IT assets, including who is using each one and for what purpose. This covers hardware management, customized technical details, and inventory reconciliation.



Oversee Billing

View all your invoices in one place, check what you're paying for, verify rates, consolidate billing, handle payments, and manage audits and disputes.



Analyze Data

A detailed 13-month trend history is automatically recorded and organized by product, carrier account, location, cost center, and spend category. You can use a customizable dashboard to easily identify patterns and trends.

"Your platform showed us what we didn't know. Without seeing it all, we probably wouldn't have been able to make the right decisions. It was important to have a tool as a home for this information."

- JAMESON WICK, SENIOR MANAGER FOR ENTERPRISE SUPPORT, WILBUR-ELLIS



Procure Assets

Quickly compare products from hundreds of service providers and various technologies. Easily view prices from different vendors and place orders directly through the platform.



Track Orders

Keep track of daily updates, service delivery, vendor dispatches, inside wiring, and hardware shipments. Access the latest status, specifications, and notes anytime.



Handle Tickets

Create and track trouble tickets for individual inventory items. You can also submit and monitor tickets for account and billing inquiries, engagement projects, and enhancement requests.



Find Clarity

Gain insight into cost allocation across all assets. Understand the true costs, identify which departments are affected, and see how budgets are impacted.

BENEFITS

✓ Centralize Management

Get a unified platform for overseeing all your IT assets and processes, enhancing visibility and control.

✓ Improve Efficiency

Automate routine tasks and workflows, boosting your team's productivity and reducing manual effort.

✓ Monitor in Real-Time

Quickly identify and resolve issues with continuous monitoring of your IT infrastructure.

✓ Control Costs

Track and optimize your IT expenses, ensuring better resource allocation and identifying cost-saving opportunities.

✓ Enhance Accuracy

Minimize human error, leading to more reliable data and precise reporting.

✓ Scale Effectively

Easily adapt to growing IT needs and handle increased complexity without needing to scale up resources.

OUR MOBILE APP

Our mobile app offers flexible, on-the-go access to your organization's IT spend, making it easier for teams to stay productive. Available on iPhone, the app allows you to manage IT assets, approve orders, open service tickets, and view invoices and inventory from anywhere.

Highlights include:

- Quick access to your support team's contact information
- Ability to open and add notes to trouble tickets
- View and drill down into inventory by location or service type
- Access monthly invoices for the past year
- Notifications for ticket updates and new invoices



Download on the
App Store