



VCOM Launches New Sales Office in Sacramento *Company Expands Its Services in Northern California*

January 2004 — On January 1, '04, VCOM Solutions expanded services into Sacramento by opening a new regional sales office. "We are excited about supporting our existing customers who have offices in the Sacramento area, as well as bringing our communication management expertise to new customers," said Joe Condy, VCOM's Vice President of Sales. "As Sacramento steadily draws small and midsize businesses from throughout the state, there has become a clear need for high-touch and cost-effective business services to address this growing market," said John Sedleniek, manager of VCOM Sacramento. "VCOM Solutions has a proven track record of providing businesses in the Bay area and Southern California comprehensive telecom service and management solutions at rates normally only obtained by Fortune 500 companies." VCOM's Sacramento Sales can be reached at 800-804-8266 or sales@vcomsolutions.com.

About VCOM Solutions, Inc.

VCOM Solutions is a new breed of Telecom Management Firm focused on helping businesses manage their communication costs effectively.

VCOM 's vConnect Division is an integrated communications provider offering traditional local, long distance, Internet, data and conferencing services. VCOM partners with Tier 1 service providers to deliver the most advanced portfolio of services to our customers. This allows us to pass on significant savings to our customers, while providing exceptional customer service, bundling these services on a single invoice, and becoming a single point.

VCOM's vManager Division offers a complete hosted and managed Telecom Expense and Inventory Management software. Our vManager service allows our multi-site customers to gain better visibility into their communication costs. By receiving bills from all service providers electronically in one central repository, vManager allows customers to effectively track telecom expenses, manage inventory, and monitor vendors for accuracy of charges. vManager provides customers visibility of communication costs across their entire organization.