



## **LITTLER MENDELSON Calls on VCOM for Telecom Management**

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With almost 400 attorneys in 29 offices nationwide, Littler Mendelson is the largest law firm in the United States specializing in employment and labor law. Littler continues to seek technology that will improve productivity, optimize information, facilitate communication and leverage integrated services. Littler Mendelson called on VCOM Solutions, and commenced the deployment of the Virtual Communications Manager (vManager) service, to effectively manage and gain a clear understanding of expenses associated with Voice, Data, Internet and Mobile services across its enterprise.

VCOM's vManager enables clients to get a consolidated view of all their telecommunication invoices. This includes both VCOM and other service provider invoices. Through electronic digital interfaces (EDI) to multiple carrier billing systems, VCOM's software application enables businesses to manage inventory, and automatically allocate costs by locations, business units, and employees. Further, it automates the arduous and manual task of assigning General Ledger accounting codes to multiple invoices on a monthly basis.

With a sophisticated workflow management capability, vManager 6.0 is designed to handle all the complexities of telecom invoicing, invoice approval and inventory management for the unique needs of each business. Armed with the proper tools and expertise, VCOM's vManager Account Team becomes an extension of a client's business, working to simplify the complexity and alleviating the frustrations of communications management, ultimately saving clients time and money. The vManager service provides companies the ability to maximize business potential.

***"With 28 offices throughout the US, Littler has an extensive telecommunications infrastructure and a multitude of carrier relationships," indicated Michael Williams, Chief Technology Officer for Littler. "VCOM has helped ease the burden of tracking our inventory, our carriers and most importantly managing our costs. The Web-based administrative tools also provide our office administrators and department managers the information they need to monitor their own expenses and budget. VCOM is helping Littler redirect our internal telecommunications resources to higher value activities while better managing our vendor relationships."***

Using vManager will enable Littler to:

- Track telecom inventory online
- Receive bills from all providers electronically in one central repository
- Track costs by accounting codes for all inventory, and download the information into the accounting system
- Automatically monitor vendors to ensure correct billing and contract pricing
- Give managers visibility of communication costs across the entire organization

*"We are excited to add a client of Littler's caliber to our list of clients," said Gary Storm, President of VCOM Solutions. "We look forward to delivering on our ROI and providing superior client service to Littler for years to come."*