



## **VCOM Finalizes Partnership with SBC**

*Partnership with Bell Helps Customers Further Consolidate Services and Invoices*

June 2003 — VCOM completed a partnership with SBC to offer our customers a migration path of SBC Local Services to their VCOM bill. This will simplify communication services management for customers, by further consolidating Local, Long Distance, and Internet Services on one easy to read bill. Further, this partnership will make it easier for VCOM's support team to manage adds, moves, changes and trouble even more effectively for these services.

During the first 30-60 days of Q3, '03, VCOM's Operations team will be finalizing the integration of Billing and Operation Systems with SBC, to ensure a seamless transition process of services.

This partnership is in line with our commitment to provide Bell Tier-1 reliability, with the personal, quality customer care that our customers have grown accustomed to receiving.

### **About VCOM Solutions, Inc.**

VCOM Solutions is a new breed of Telecom Management Firm focused on helping businesses manage their communication costs effectively.

VCOM 's vConnect Division is an integrated communications provider offering traditional local, long distance, Internet, data and conferencing services. VCOM partners with Tier 1 service providers to deliver the most advanced portfolio of services to our customers. This allows us to pass on significant savings to our customers, while providing exceptional customer service, bundling these services on a single invoice, and becoming a single point.

VCOM's vManager Division offers a complete hosted and managed Telecom Expense and Inventory Management software. Our vManager service allows our multi-site customers to gain better visibility into their communication costs. By receiving bills from all service providers electronically in one central repository, vManager allows customers to effectively track telecom expenses, manage inventory, and monitor vendors for accuracy of charges. vManager provides customers visibility of communication costs across their entire organization.